



## Birmingham Westside Metro Extension Five Ways Underpass Closure Frequently Asked Questions

### What are you working on?

The West Midlands Combined Authority (WMCA) has embarked upon an ambitious plan to regenerate the region and to provide new opportunities for residents and businesses. Central to this plan is the expansion of the Metro network which will triple in size by 2026 providing high quality, safe and dependable travel across much of the region.

The Midland Metro Alliance has been appointed by WMCA to deliver the extension of the West Midlands Metro throughout the region. When complete, the Birmingham Westside extension will allow people to travel easily between the city centre to Edgbaston via Broad Street and Hagley Road.

### Why has this got to be done?

These essential works are in order to construct the Metro line from Grand Central to Edgbaston.

As the next phase of construction commenced, Five Ways Underpass will be closed in both directions to all vehicles from Monday 3 June 2019 until construction completes.

### Where will the Metro be running to and from?

The first phase of the extension is anticipated to open in late 2019. The second phase will see the route continue along Broad Street to Hagley Road in Edgbaston. The second phase is anticipated to open in 2021.

### How long are the works going to last?

We anticipate that this closure will be in place until the second phase of the Birmingham Westside Metro extension opens in 2021.

### How can I get through the city if I'm driving?

The Five Ways roundabout, which runs above the underpass, will remain open in all directions for the duration of the works allowing access in and out of Birmingham City Centre.

### Are the bus services affected?

Buses are travelling to and from the city using diverted routes.

For more information and updates on public transport in the West Midlands, visit:  
[www.networkwestmidlands.com/fiveways](http://www.networkwestmidlands.com/fiveways)

You can also find wider Birmingham travel information, here: <https://www.birmingham.gov.uk/connected>

### **How do the works affect pedestrians and cyclists?**

The pedestrian and cyclist underpass at Five Ways remains open for the duration of the works, with wayfinding maps located in key positions, including Broad Street, the Town Hall, The Mailbox and New Street station.

### **I currently travel to work along the route where construction is taking place, how does this affect my journey?**

Transport for West Midlands are urging the travelling public to share information about their current journey by completing a short survey at <http://networkwestmidlands.com/hagleyrd>.

All roads affected by our construction have clearly signed diversions to help you get to your destination.

### **How can deliveries reach my business?**

For assistance with deliveries traffic marshals are in place 24/7 at strategic locations. However, we recommend you contact Shervorne Brown, Midland Metro Alliance Stakeholder Liaison Officer, at [communications@metroalliance.co.uk](mailto:communications@metroalliance.co.uk) in the first instance, who will be happy to assist further.

### **As a visitor, how do I get to the ICC?**

If you are driving, please follow the clearly signed diversions. Once out of your vehicle, refer to the wayfinding maps in key locations around the city centre to help you get to your destination.

For those visiting the city centre using public transport, there are clearly signed wayfinding maps located around the city centre, including at New Street station, the Town Hall, The Mailbox and other key locations to help you make the most of the area.

### **How do I get to the car park in Brindleyplace?**

Access to the car park in Brindleyplace is being maintained. Please follow the clearly signed diversion routes.

### **Is Broad Street open for business?**

Yes. All businesses are open as usual during the works.

### **Am I still be able to access Broad Street from the Five Ways island?**

Shortly after the closure of the underpass, sections of Broad Street will close to vehicular traffic as construction gets underway.

There will be clearly signed diversion routes in place to help you get to your destination.

## As a visitor to Birmingham, how can I get to Broad Street?

If you are driving, please follow the clearly signed diversion routes. Once out of your vehicle, refer to the wayfinding maps in key locations around the city centre to help you get to your destination.

For those visiting the city centre using public transport, there are clearly signed wayfinding maps located around the city centre, including at New Street station, the Town Hall, The Mailbox and other key locations to help you make the most of the area.

## Can I still access Broad Street on foot?

Pedestrian access along Broad Street has been maintained. There are clearly signed wayfinding maps located around the city centre, including New Street station, The Mailbox and other key locations to assist you.

## What about other attractions in the city?

If you are driving, please follow the clearly signed diversion routes. Once out of your vehicle, refer to the wayfinding maps in key locations around the city centre to help you get to your destination.

For those visiting the city centre using public transport, there are clearly signed wayfinding maps located around the city centre, including at New Street station, The Mailbox and other key locations to help you make the most of the area.

## Where can I find more information about other works going on around the city?

For more information about additional projects taking place across the region that could also affect your journey, visit: [www.networkwestmidlands.com](http://www.networkwestmidlands.com).

## How can I be kept updated about the works?

For further information you can visit our website, follow us on social media or give us a call:



[www.metroalliance.co.uk](http://www.metroalliance.co.uk)



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